







## **QUALITY POLICY**

The company Savvas Chaliampalias & Co "CHROMODOMI" has as its object of work the production and marketing of paints and has recognized all interested parties and their needs. For each interested party it has set a goal to satisfy its requirements. More specifically:

- Customers To be satisfied with the products and services of the company with the impeccable quality of
  paints and goods, consistency and good communication with them, combination of quality and
  competitive prices, proper packaging to preserve the paints and timely delivery and ordering
- State To comply with applicable legal requirements
- Suppliers To be in harmonious cooperation with the company
- Employees of the company To be satisfied with the working environment and commitment of the company to meet the material needs of its employees
- Contractors providing services to the company To cooperate harmoniously with the company
- Certification bodies To be satisfied with the cooperation with the Company
- Competition To monitor market trends and competitive movements.

This is what it requires:

- sustained interest and cooperation of management and employees
- proper selection of raw materials and goods
- selection of consistent suppliers and other partners

And it is achieved by:

- compliance with the requirements of the ISO 9001:2015 standard
- prevention of errors (therefore continuous work control)
- continuous effort to improve behaviour, communication, work
- full compliance with current Greek and European legislation
- establishment of goals and constant monitoring and analysis of data through management reviews.

THE RESPONSIBLE FOR QUALITY
& ENVIRONMENT

Ο ΥΠΕΥΘΎΝΟΣ ΠΟΙΟΤΉΤΑΣ & ΠΕΡΉΒΑΛΛΟΝΤΟΣ

Β. ΧΑΛΙΑΜΠΑΛΙΑΣ

THE GENERAL MANAGER

Ο ΓΕΝΙΚΟΣ ΔΙΕΥΘΎΝΤΗΣ

ΧΑΔΙΑΜΠΑΛΙΑΣ

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